

Privacy Policy



Effective Date: 21/05/2024

1. Introduction

HCS New Zealand Ltd trading as Millennium Technology (“we”, “our”, or “us”) is committed to protecting the privacy of our clients’ (“you” or “your”) personal information. This Privacy Policy outlines our practices concerning the collection, use, and sharing of your personal information in compliance with the New Zealand Privacy Act 2020.

2. Collection of Personal Information

We collect personal information necessary to provide our IT Services effectively. This may include:

- Contact details (e.g., name, address, email, phone number)
- Payment information (for billing purposes)
- Technical data (e.g., IP addresses, system specifications)

3. Use of Personal Information

Your personal information is used to:

- Deliver and improve our services
- Process payments and manage accounts
- Communicate with you about service updates or issues
- Comply with legal obligations

4. Disclosure of Personal Information

We will not disclose your personal information to third parties except:

- With your consent
- To service providers who assist in our operations
- When required by law or to protect our rights

5. Protection of Personal Information

We take reasonable steps to ensure the security of your personal information against loss, unauthorized access, or misuse. Our measures include technical and organizational safeguards.

6. Access and Correction

You have the right to access and correct your personal information that we hold, subject to certain exceptions under the Privacy Act 2020.

7. Notifiable Privacy Breaches

In the event of a privacy breach that is likely to cause serious harm, we will notify you and the Office of the Privacy Commissioner as soon as practicable.

8. Changes to This Policy

We may update this Privacy Policy from time to time. We will notify you of any significant changes and obtain your consent where required by law.

9. Contact Us

If you have any questions about this Privacy Policy or our treatment of your personal information, please contact us at privacy@miltech.co.nz.